



EN: User manual

CZ: Uživatelský manuál

SK: Užívateľský manuál

PL: Instrukcja obsługi

HU: Használati utasítás

# iGET HOME X5

User Manual – EN

## CONTENTS

I. General Description	2
II. Description of Terms	2
III. Security Panel	5
3.1 Main Features	5
3.2 Appearance Design	6
3.3 Functions	7
3.3.1 User Interface	7
3.3.2 Menu Introduction	8
3.4 Specification	10
IV. Using iGET HOME APP	11
4.1 Download APP – iGET HOME	11
4.2 APP Sign up & Login	11
4.3 Connect panel to iGET HOME APP	12
4.4 User interface of iGET HOME APP	13
4.5 Setting Accessories on iGET HOME APP	14
V. Troubleshooting and Maintenance	15
VI. Warranty Rules	16

## **I. General Description**

Welcome to use the smart security system kit, your home security is the direction of our efforts.

The security panel is embedded with a high-performance and low-power intelligent microprocessor, adopts a 4.3-inch IPS color screen, and uses capacitive touch control. The security panel can be wirelessly connected to motion detectors, door sensors, smoke detectors, gas detectors, emergency buttons, remote controls and other accessories. After the accessory is triggered, the security panel can display the alarm status and issue an alarm in real time. It can also push the status of the security panel to the user's mobile APP in real time through the built-in WiFi. At the same time, the built-in 2G module can also make alarm calls and send SMS notifications to designated phone numbers.

## **II. Description of Terms**

**Security Panel:** The security panel is the core of home security and an integrated gateway for all accessories.

**Away Arm:** The security panel is in a monitoring state, when the accessories are triggered, the security panel will alarm.

**Stay Arm:** When the user is at home, in this mode, some areas can be monitored and alarms.

**Disarm:** The security panel cancels the monitoring state, and only the SOS button or the accessories with "24h always active" can trigger the alarm.

**Remote Control:** After pairing with the security panel, the security panel can be remotely controlled to enter the states of "Away arm", "Stay arm", and "Disarm", and also SOS button.

**Detector:** According to the type of the detector, install it in the corresponding area. After the detector is triggered, it will immediately send an alarm to the panel for processing. Common detectors include door sensors, infrared detectors, smoke detectors, gas detectors, etc.

**Wireless Siren:** After pairing with the security panel, when the accessory is triggered to alarm, the security panel will notify the wireless siren to alarm, and the alarm volume can be maximized.

**Emergency Number:** When the security panel alarms, it will also send a text message or make a call to the set phone number for real-time reminders.

**Arm Delay:** When the security panel is in the "Away Arm" state, the safety panel will enter the armed state after a delay, so that the user has time to evacuate the monitoring area.

**Alarm Delay:** When the security panel receives the alarm from the detector, the alarm will be delayed for a period of time. During the alarm delay period, the user password can be used to cancel the alarm.

**Siren Time:** The duration of the alarm on the security panel, after which the siren stops sounding.

**User Password:** The default user password is **1234**, and the user can customize the user password. Wi-Fi network configuration, disarming, accessory setting, phone number setting, security setting, user password is required.

**System Password:** The default system password is **9876**, and the user can customize the system password. The security panel “Recover” and “Reboot”, the system password is required.

**Password Rules:** After entering the correct password, there is no need to enter the password again during the screen standby time set by the user, and the maximum time is no more than 5 minutes (the latest version does not exceed 2 minutes), and the password needs to be entered again.

**Obfuscated Password:** When entering the password, you can enter 5 to 8 digits of the obfuscated password, as long as it contains the correct 4 digits in succession, it can be recognized as the correct password.

**Local Alarm:** When the security panel alarms, the security panel horn and wired siren emit the alarm sound.

**Siren Alarm:** When the security panel alarms, it will send a wireless alarm code to control the wireless siren to alarm.

**Siren Beep:** When the status of the security panel is switched, it will send a wireless code to control the wireless siren to beep for a short time as a reminder.

**Delay Beep:** When the security panel is in the delay arming or delay alarm state, it will sound a reminder.

**Door/Window Opened Warning:** When the security panel enters the armed state, if the doors and windows are not closed, the security panel interface will pop up to prompt.

**Door/Window Opened Chime:** When the doors and windows are opened, the safety panel will have a sound.

**Voice Prompts:** There is a corresponding voice prompt when the user operating the security panel.

**Key Beep:** When operating the virtual buttons on the security panel, there will be a corresponding prompt sound, which improves the touch experience.

**Doorbell Volume:** When the doorbell button is triggered, the security panel will emit a doorbell tone.

Remote Control: The user can arm and disarm the devices through APP.

Tamper switch: There is a device anti-dismantling switch on the back of the security panel, which alarms when the panel is removed by external force.

Timer: The user can customize the time when the security panel enters the Away Arm/Stay Arm/Disarm/ SOS on the APP.

Doorbell: When the doorbell is triggered, no alarm will be generated, and the security panel will prompt a "dingdong" sound.

Alarm type: The user sets the corresponding type according to the detector type and application scenario, which is convenient for the user to manage and can quickly distinguish the corresponding device type after triggering an alarm.

The alarm types are as follows: System Alarm, Door Alarm, Parlor Alarm, Panic Alarm, Bedroom Alarm, Window Alarm, Balcony Alarm, Perimeter Alarm, Fire Alarm, Gas Leak, CO Leak and Water Leak.

Zone: Used to distinguish the detectors, when the detector is triggered, the user can determine the alarm location by the zone number.

### **Mode: 7 options**

(1) All Arm Active: When the security panel is in "Away Arm" or "Stay Arm", the panel will alarm after the detector is triggered. It is recommended that the outdoor detector can be set to this mode.

(2) Away Arm Active: When the security panel is in "Away Arm", the panel will alarm after the detector is triggered. It is recommended that the outdoor detector can be set to this mode.

(3) 24h Always Active: Regardless of the state of the security panel, any time the detector is triggered, the panel will alarm. It is recommended to set this mode for gas leaks or smoke detectors, etc.

(4) Disable: The security panel will not respond to the alarm request of the detector set in this mode.

(5) Secret Report: When an accessory set to this mode triggers an alarm, the security panel will send out a remote alarm notification (APP notification, Phone/SMS notification), but no local alarm notification will be sent.

(6) All Arm Active (no delay): When the security panel is in "Away Arm" or "Stay Arm", the panel will alarm immediately after the detector is triggered, and there will be no alarm delay.

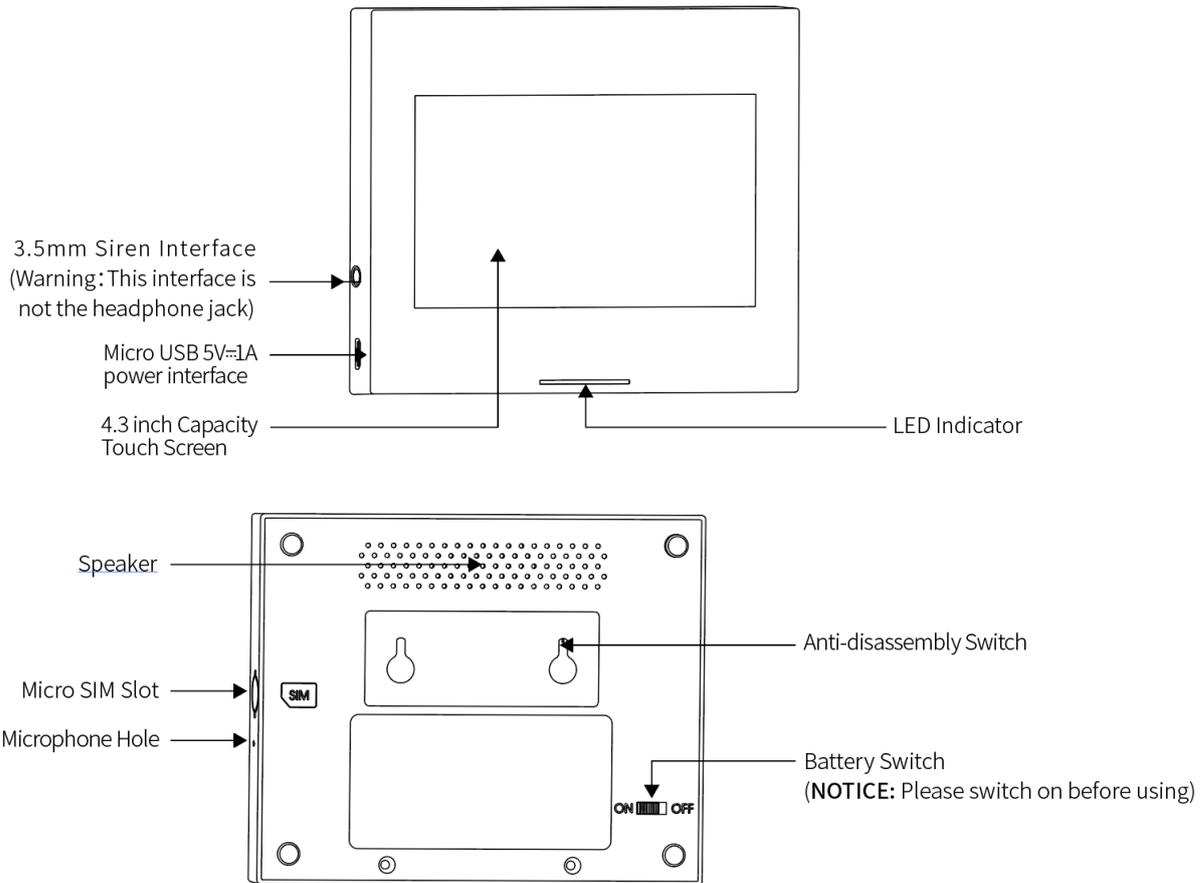
(7) Away Arm Active (no delay): When the security panel is in "Away Arm", the panel will alarm immediately after the detector is triggered, and there will be no alarm delay.

### **III. Security Panel**

#### **3.1 Main Features**

- (1) Built-in high-performance core processor, the main frequency is up to 600MHz, powerful performance, fast and smooth operation.
- (2) 4.3-inch IPS color display, wider viewing angle of the screen, better visual experience.
- (3) With capacitive touch screen, the touch experience is more comfortable.
- (4) New Xsense UI interactive interface.
- (5) Built-in WiFi, 2G, support APP push, phone/SMS notification.
- (6) Up to 200 Detectors + Remote Control, Doorbell (up to 6).
- (7) 7 zone modes
- (8) Network automatic calibration time.
- (9) Up to 150 alarm records, 50 arm and disarm records.
- (10) Support setting 5 groups of custom phone numbers.
- (11) Power failure alarm, low battery alarm, anti-dismantling alarm, etc.
- (12) Door/Window open Chime function.
- (13) Alarm pop-up prompt.
- (14) Wired siren, wireless siren supported.
- (15) Obfuscated password supported.
- (16) APP Remote Control.
- (17) Multi-language supported.
- (18) OTA online upgrade supported.

### 3.2 Appearance Design



#### Indicator:

Shines	State	Flashing	State
Red	Alarm triggered	Yellow/Green	Delayed activation
Yellow	Active	Red/Green	Delayed alarm
Green	Inactive		

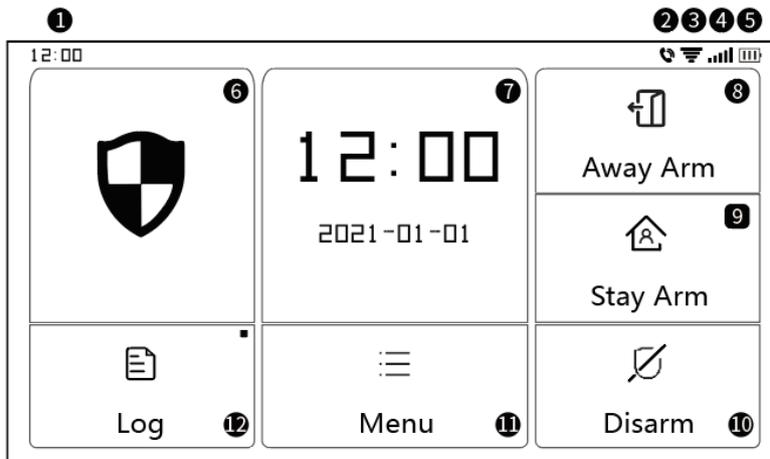
#### Notice:

(1) The security panel should be installed as close to each detector as possible to ensure the best wireless communication between the security panel and the detector.

(2) Since the security panel and the detector use wireless communication, the installation location should be as far away as possible from household appliances with high frequency interference or heavy doors that are difficult to penetrate.

### 3.3 Functions

#### 3.3.1 User Interface



Status Bar	①Time	24-hour time is displayed
	②SMS	Sending SMS
	②Call	Calling Emergency number
	③WiFi signal	Indicates the strength of WIFI signal
		Full gray means no WiFi signal
	④2G signal	The SIM card is not inserted or inserted incorrectly
		Indicates the strength of 2G signal
Full gray means no 2G signal		
⑤Power supply status	External power supply	
	Battery power	
Main Interface	⑥Security panel Status Indicator Bar	Disarm Status: The pattern is in white Arm Delay Status: Orange circle shows counting down Armed Status: The pattern is in orange Alarm Delay Status: Red circle shows counting down Alarm Status: The pattern is in red
	⑦Time/Event	When the security panel is in the normal state, it displays the current year/month/day/24h system time, and displays detailed information when it is abnormal
	⑧Away Arm	The pattern is in orange indicates "Away Arm" has been activated or is being activated
	⑨Stay Arm	The pattern is in orange indicates "Stay Arm" has been activated

	⑩ Disarm	The pattern is always in white.
	⑪ Menu	Click to view the security panel menu
	⑫ Log	Click to view the armed records and alarm records, the red dot in the upper right corner indicates that there are new unchecked records

### 3.3.2 Menu Introduction

Menu	Accessory	Detector		Edit all detectors
		Remote		Edit all remote control
		Doorbell		Edit all doorbell
		Siren		Wireless siren pair
	Phone	Phone call		Dial Phone number
		Phone setup		5 groups of alarm calls can be set up, and support to individually control whether each number makes a call or SMS notification
	Delay	Arm delay(sec)	Set arming delay time	
			Unit: second; Range: 0~180; Default: 40 seconds	
		Alarm delay(sec)	Set alarm delay time	
			Unit: second; Range: 0 ~ 180; Default: 30 seconds	
		Siren time	Set the alarm sounding time	
			Unit: second; Range: 0 ~ 1800; Default: 180 seconds	
	Security	Password edit	User password	
			Change the user password, if you forget the password, please contact customer service Range: 0000 ~ 9999; Default: 1234	
		Password edit	Sys password	
			Change the system password Range: 0000 ~ 9999; Default: 9876	
	Alarm	Siren alarm	Turn on/off the Siren alarm sound	
			Range: off or on; Default: Off	
		Local alarm	Turn on/off the local alarm sound	
	Range: off or on; Default: On			
		Siren beep	Turn on/off the siren beep	

				Range: off or on; Default: Off
			Delay beep	Turn on/off the delay beep. Range: off or on; Default: On
			Door/Window opened chime	Turn on/off the chime function Range: off or on; Default: Off
			Door/Window opened warning	Turn on/off the warning. Need door sensor to support this function Range: off or on; Default: Off
	Settings	WiFi	Airlink ( recommend )	WiFi quick configuration (recommended)
			SoftAP	WiFi hotspot configuration
		Time	Setting time	Set the year, month, day, hour, minute and second of security panel.
			Time sync	Set whether to adopt network synchronization time Range: off or on; Default: On
		Audio	Voice tone	Set whether the voice prompt tone is turned on or not Range: off or on; Default: On
			Key beep	Set whether the key sound effect is turned on or not Range: off or on; Default: On
			Doorbell Vol	Set doorbell volume Range: 0 ~ 9; 0 indicates that the doorbell is muted; Default: 8
			System vol	Set the prompt volume of the security panel system Range: 0 ~ 9; 0 indicates that the system prompts mute; Default: 7
		Display		Screen display time Unit: seconds; Range: (0 means always on) 10 ~ 180; Default: 60 seconds
			Language	Built-in 10 languages

			Polski / Nederlands / 简体中文
	Recover	Recover	Security panel reset to factory settings
		Reboot	Restart the security panel
	Clean		Select this mode when the device screen needs to be cleaned, all keys fail for one minute to prevent false triggering
	Help		User manual QR code: Scan the QR code to view the Chinese/English manual
			ⓘ : Display model version, SN information, WiFi MAC information, 2G module CSQ, IMEI, module serial number

### 3.4 Specification

Input power: DC5V 1.0A, Micro USB	WiFi standard: IEEE802.11b/g/n 2.4G frequency band
Built-in battery: 3.7 V 500mAh lithium battery	Working temperature:14°F~122°F(-10°C~ +50°C)
Working power consumption: < 3 W	Relative humidity: < 95% (no condensation)
Wireless parameters: 433MHz, eV1527	Mobile standard: 2G
Product size:120 *98 *12mm	

## IV. Using iGET HOME APP

This device can be connected and controlled through the iGET HOME APP. Please download the iGET HOME APP in advance from the app store. The relevant guide details are as follows.

### 4.1 Download APP – iGET HOME

Users can search iGET HOME in major global app stores or scan the QR code below to download.



Obchod Google Play



Obchod iOS Store

### 4.2 APP Sign up & Login

- (1) When the user uses the iGET HOME APP for the first time, the APP will pop up "Login In" and "Sign Up" options.
- (2) The user can register an account by clicking the "Sign Up" option. After clicking "Sign Up", the "User Agreement and Privacy Policy" will appear, please read it carefully and click "Agree".
- (3) After clicking "Agree", the account registration interface will appear. Two options will appear in the interface: "Country", "Mobile Number/E-mail".
- (4) Users need to select their own country from the "Country" option.
- (5) In the "Mobile Number/E-mail" option, It is recommended that users enter their mobile phone number and click: "Get verification code", then the APP interface will jump to: "Enter verification code", and the user can fill in the six-digit verification code received into the APP.
- (6) After finishing the previous step, the interface will pop up to set the "password". Users can set the APP login password according to their own preferences or habits. After the password is set successfully, the APP will pop up to enter the "User Authorization Interface", the user can choose to authorize, and click "Enter APP" after authorization to enter the APP interface.
- (7) Users can log in to the APP with a registered account and password.

### 4.3 Connect panel to iGET HOME APP

- (1) **NOTICE:** You should connect your mobile phone to the 2.4G WiFi network before using iGET HOME APP to connect the device.
- (2) Open the "iGET HOME" APP and enter the "Home" interface of the APP.
- (3) Click the "+" in the upper right corner of the interface and select "Add Device".
- (4) Click the "Sensors" option, and then click "Alarm (WiFi)", the interface will display the WiFi connected to the phone.
- (5) Input the WiFi password.
- (6) After input the WiFi password,click "next" and choose "Confirm the indicator is blinking rapidly" in the pop-up interface.
- (7) Click "next"and "adding device" will be displayed in the app interface.
- (8) Click "Menu", "Settings" and "WiFi" in the Security Panel in turn.
- (9) Enters the default user password: 1234, and then clicks "Airlink (recommended)".
- (10) The device will pop up "WiFi settings will be reset, please confirm". After click "OK", the device will prompt "setting up, please wait".
- (11) When the device is successfully connected to the APP, the device will give a voice prompt of "Setup successful". The APP will also show that the device has been added successfully.
- (12) Users can set the name of the device according to their preferences. If the user does not want to change the device name, they can click "Done" in the upper right corner.
- (13) In order to allow users to use APP to realize remote control equipment more conveniently. As long as the device and the APP are connected, even if the phone is not connected to the original WiFi network, the user can use the APP to remotely control the device.
- (14) Note. The language in the alarm can be set in "Menu" and then "Settings" and then "Language", here select the language you require and confirm with "OK".

#### 4.4 User interface of iGET HOME APP

Status bar	Power Supply Status	External Power Supply	Indicates that the panel is currently powered by external power
		Battery power supply	Indicates that the panel is currently powered by the built-in battery
	2G signal	No Network	Indicates that the security panel has no 2G network
		No SIM Card	Indicates that the security panel has not detected a SIM card
		Network Signal	Indicates that the security panel 2G signal strength is 1 ~ 5
Security panel Status	Displays the status of the security panel, including Away arm, Stay arm, SOS, and Disarm.		
Control Bar	Away arm	Control the security panel enter the "Away arm" state	
	Stay arm	Control the security panel enter the "Stay arm" state	
	SOS	Control the security panel enter the "SOS alarm" state	
	Disarm	Control the security panel enter the "Disarm" state	
History records		Display the alarm record and operation record of the security panel	
Accessories		You can add, delete, view, and rename accessories	
Setting		Various settings of the security panel	

#### 4.5 Setting Accessories on iGET HOME APP

The procedure is as follows:

- (1) Open the APP, click "Accessories", you can view the number of remote controls, detectors, doorbells that have been added, as well as the type and attributes of the defense zone.
- (2) Accessories can be added remotely through the "+" button in the upper right corner of the interface. After clicking "+", the accessories will be triggered around the panel to achieve quick pairing between the panel and the accessories, as shown in the "Accessories Interface".
- (3) Press and slide the accessory to the left to delete or modify the accessory.
- (4) The accessories can be renamed for easier management and more detailed alarm content; The type and attributes of each detector can be modified on the APP. As shown in the "Accessories Editing Interface".

## V. Troubleshooting and Maintenance

Failure	The Reason	The Solution
Remote control malfunction	<ol style="list-style-type: none"> <li>1. Low battery</li> <li>2. The metal sheet of the battery compartment is in poor contact or is corroded</li> <li>3. The code is not paired with the panel</li> <li>4. Does not match the wireless parameters of the panel</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace the battery of the same model</li> <li>2. Remove rust and dirt from metal sheets</li> <li>3. Re-pair with the panel</li> <li>4. Purchase accessories of the same type with technical parameters</li> </ol>
Door sensor failure	<ol style="list-style-type: none"> <li>1. Low battery</li> <li>2. The metal sheet of the battery compartment is in poor contact or is corroded</li> <li>3. The code is not paired with the panel</li> <li>4. Does not match the wireless parameters of the panel</li> <li>5. The door sensor transmitter and the magnet are installed too far</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace the battery of the same model</li> <li>2. Remove rust and dirt from metal sheets</li> <li>3. Re-pair with the panel</li> <li>4. Purchase accessories of the same type with technical parameters</li> <li>5. Install the door sensor transmitter and the magnet close to each other</li> </ol>
Motion Detector failure	<ol style="list-style-type: none"> <li>1. Low battery</li> <li>2. The metal sheet of the battery compartment is in poor contact or is corroded</li> <li>3. The code is not paired with the panel</li> <li>4. Does not match the wireless parameters of the panel</li> <li>5. Incorrect angle</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace the battery of the same model</li> <li>2. Remove rust and dirt from metal sheets</li> <li>3. Re-pair with the panel</li> <li>4. Purchase accessories of the same type with technical parameters</li> <li>5. Adjust the installation angle</li> </ol>
Security panel does not alarm	<ol style="list-style-type: none"> <li>1. The host is not armed</li> <li>2. Improper installation of accessories, too far away from the panel</li> <li>3. The accessory code does not match the panel</li> </ol>	<ol style="list-style-type: none"> <li>1. Arming the panel</li> <li>2. Adjust the position of accessories</li> <li>3. Re-pair with the panel</li> </ol>
The signal distance of the panel receiving accessories becomes shorter	<ol style="list-style-type: none"> <li>1. The main power is disconnected, and the backup power is insufficient</li> <li>2. There is interference from similar products nearby</li> <li>3. The panel receiving module is faulty</li> </ol>	<ol style="list-style-type: none"> <li>1. Check the power supply and restore the power supply</li> <li>2. Check the source of interference and remove it</li> <li>3. Contact customer service for repair</li> </ol>

No emergency call was made when the alarm was triggered	<ol style="list-style-type: none"> <li>1. The panel is not armed</li> <li>2. No emergency phone number is set</li> <li>3. Improper installation of accessories, too far away from the panel</li> <li>4. Encoding does not match</li> </ol>	<ol style="list-style-type: none"> <li>1. Arming the panel</li> <li>2. Re-set according to the instructions</li> <li>3. Adjust the position of accessories</li> <li>4. Re-pair with the panel</li> </ol>
WiFi network configuration failed	<ol style="list-style-type: none"> <li>1. 2.4GHz WiFi is not connected</li> <li>2. The current router is not compatible with quick configuration</li> <li>3. Damaged WiFi module</li> </ol>	<ol style="list-style-type: none"> <li>1. Connect to 2.4GHz WiFi</li> <li>2. Adopt panel WiFi hotspot configuration mode</li> <li>3. Contact customer service for repair</li> </ol>
Door/Window opened warning is invalid	<ol style="list-style-type: none"> <li>1. Door sensor pairing error</li> <li>2. The door sensor switch code does not match the panel</li> <li>3. Wrong alarm type is set</li> </ol>	<ol style="list-style-type: none"> <li>1. The door opening code needs to be paired correctly</li> <li>2. The accessories are non-certified devices</li> <li>3. Set the alarm type as main door alarm and window alarm</li> </ol>

## VI. Warranty Rules

For household use: The given symbol (crossed-out wheeled bin) on the product or at accompanying documents means that used electrical and electronic products should not be disposed of with household waste. To ensure proper disposal of the product, hand it over to a designated collection point, where it will be accepted free of charge. The correct disposal of this product will help to save valuable natural resources and prevent any potential negative impacts on the environment and human health, which could otherwise be caused by inappropriate disposal of wastes. For more details, please, contact your local authorities or the nearest collection point. The improper disposal of this waste can be penalized in accordance with national regulations. Information for users to disposal of electrical and electronic devices (corporate and business use): For proper disposal of electrical and electronic devices, ask for details from your dealer or distributor.

Information for users to disposal of electrical and electronic devices in other countries outside.



EU: The above mentioned symbol (crossed-out wheeled bin) is valid only in the countries of EU. For proper disposal of electrical and electronic devices, ask for details from your authorities or dealer. All is expressed by the symbol of crossed-out wheeled bin on product, packaging or in printed materials.

Set up the claim for warranty repair of device at your dealer. If you have technical questions or problems, contact your dealer. Follow the rules for working with electrical equipment. The user may not dismantle the device or replace any part of this. Opening or removing the covers poses the risk of electric shock. In case of incorrect reassembly and subsequent connection you are also exposed to electric shock.

Declaration of Conformity: Company INTELEK.CZ s.r.o. hereby declares that all HOME X1 devices are

in compliance with essential requirements and other relevant provisions of Directive 2014/53/EU.

The full text of the EU Declaration of Conformity is available on this website [www.iget.eu](http://www.iget.eu).

The warranty period of the product is 24 months, unless stated otherwise.

This device can be used in the following countries bellow.

Italy - The conditions for using the WiFi network are described in the so-called Electronic Communications Code

Norway - The 2.4 GHz limitation applies only to the area 20 km from colony of Ny-Ålesund.

RoHS: The components used in the device meet the requirements on the restriction of hazardous substances in electrical and electronic devices in accordance with Directive 2011/65/EU. The RoHS declaration can be downloaded from [www.iget.eu](http://www.iget.eu).

Operation of radio equipment:

CZ: This radio equipment can be operated in the Czech Republic under the General Authorizations VO-R / 1 / 05.2017-2 and VO-R / 12 / 09.2010-12.

SK: This radio equipment can be operated under General Authorizations VPR - 07/2014, VPR - 02/2017 and VPR - 35/2012.

Maximum EIRP: Max. 2W

Frequency range: EIRP: Max. 2 W, Rozsah frekvenci: GSM: 900/850/1800/1900 MHz, WCDMA: 900/850/1800/1900/2100 MHz, LTE: 2100/1800/1900/1700/2600 MHz, 900/800/850/700 MHz, 2.4G Wi-Fi (20 MHz): 2412 – 2472 MHz, 2.4G Wi-Fi (40 MHz): 2422 – 2462 MHz.

Producer / Exclusive importer of iGET products to EU: INTELEK.CZ s.r.o., Olivova 2096/4, Nové Město – Praha 1, CZ web: <http://www.iget.eu>

SUPPORT: <http://www.iget.eu/helpdesk>

Copyright© 2022 INTELEK.CZ s.r.o. All rights reserved.



AT	BE	CY	CZ	DK	EE	FI	MT	NL	PL	PT	SK
SI	ES	DE	GR	HU	IE	IT	LV	LT	GB	IS	LI
NO	CH	BG	HR	RU	RO	FR	SE	LU	TR		